

## United Nations Global Compact Principles

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<b>Principle 1</b>	Businesses should support and respect the protection of internationally proclaimed human rights, and ...	We have developed and launched a set of Business Principles and these explicitly express support for, and respect the protection of, internationally proclaimed human rights. We have identified potential areas where our activities could impact on human rights through our materiality process (p9 and p10).
<b>Principle 2</b>	... Make sure that they are not complicit in human rights abuses	Throughout this Report we have described our approach to these human rights issues, e.g. privacy and government access to data (p35 and p36), supply chain management (p37), anti-bribery and corruption (p29 and 30) and the application of our technology to areas such as access to healthcare, education, and financial services (p20–23). We are building our capability in analyzing human rights issues through participating in the Human Rights Working Group of GeSI, and conducting due-diligence reviews (p9).
<b>Principle 3</b>	Businesses should uphold the freedom of association and the effective recognition of the right to collective bargaining	We do not have a Group position which mandates against freedom of association or collective bargaining and our businesses act in accordance with national laws and regulations (p38). We have implemented a Supplier Code of Conduct, and supplier assessment process which explicitly support the right of workers to freedom of association and collective bargaining (see p37).
<b>Principle 4</b>	The elimination of all forms of forced and compulsory labor	Our Code of Conduct strictly prohibits any form of forced or compulsory labor (p39). The Code is available on our website. We have implemented a Supplier Code of Conduct, and supplier assessment process which explicitly prohibit any forms of forced and compulsory labor (see p37).
<b>Principle 5</b>	The effective abolition of child labor	Our Code of Conduct strictly prohibits any form of child labor (p39). The Code is available on our website. We have implemented a Supplier Code of Conduct, and supplier assessment process which contains clauses relating to the issue of child labor.
<b>Principle 6</b>	The elimination of discrimination in respect of employment and occupation	Our Code of Conduct strictly prohibits any form of discrimination (p39). The Code is available on our website. We have implemented a Supplier Code of Conduct, and supplier assessment process which contains clauses relating to the issue of discrimination.
<b>Principle 7</b>	Businesses should support a precautionary approach to environmental challenges	As a mobile operator we do not design or manufacture any physical products. However, we procure significant amounts of electronic equipment and have implemented a Supplier Code of Conduct that sets certain standards of environmental performance for our suppliers (p37).
<b>Principle 8</b>	Undertake initiatives to promote greater environmental responsibility	The section of this report on 'Environmental efficiency' (p24) sets out in detail our environmental impact and the initiatives we have been undertaking to reduce this impact, and to raise the awareness of our employees on environmental matters.
<b>Principle 9</b>	Encourage the development and diffusion of environmentally friendly technologies	We are developing our expertise, and partnerships, in machine to machine technology and this is an opportunity to enable third parties to reduce their environmental footprints. We will provide further information on this in future reports (p24 and p25). We also work with our suppliers to encourage the development of more energy efficient network equipment, as well as conducting pilot programs to research improvements in battery, renewable energy and generator technologies (p27).
<b>Principle 10</b>	Businesses should work against corruption in all its forms, including extortion and bribery	We have continued to strengthen our system of governance, policies and procedures focused on anti-bribery and anti-corruption (p29 and p30).